



JD EDWARDS FUNCTIONAL SUPPORT SERVICES

Strategic Customization and User Experience Optimization To Help You Thrive with Your JD Edwards

Managing complex apps has many components to it, and every single business is different. This all has to be taken into account when implementing complex ERP systems. Our senior-level functional support resources provide strategic guidance to get the most out of your JD Edwards system.

We can help you customize and optimize your system to align with your core business goals:

- Address any “How-to” questions related to the software (simple processing to complex transactions flowing through the system).
- Application customization, enhancements, and third-party integrations
- On-demand software development
- Configuration and fine-tuning
- In-depth app assessment, performance analysis, business process reviews, module-specific surveys, and training/documentation
- Capacity planning and build scheduling
- EnterpriseOne and One View Reporting development

The ManageForce Difference

Working with a managed service provider, such as ManageForce, that has proven, tested, and experienced business analysts to provide you the best guidance to optimize your JDE environment will improve the efficiencies and performance of your apps, and in-turn improve your operations and end-user satisfaction.

Our Approach

We offer a complete continuum of managed services that can be bundled and priced based on your needs. We design a unique scope of work and an elastic support model based on your objectives—our custom SLAs are based on your industry and needs. Unlike most firms, we do not require a 40-hour-per-week minimum. Our fixed-fee pricing model prevents cost overruns, billing surprises, or budgeting headaches. We always start off on the right foot, and deploy our proven roadmap for success.



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