

The database is the lifeblood of your business applications & crucial information needed for decision-making

Studies show that approximately 70% of application downtime is caused by planned outages to the system; only 30% is due to unplanned outages.



STRATEGY

- Performance Management Plan (PMP)
- Annual audit/health check
- Upgrades and patches
- Troubleshooting
- Performance and availability monitoring
- Primary and secondary DBA contacts
- Account manager
- Database server consolidation
- Backup and recovery management
- Disaster recovery planning and testing
- Database environment roadmap and architectural planning



HEALTHCHECK

- Technical assessment
- Risk and security
- Availability and performance
- Compliance
- Hardware planning
- Backup and recovery
- Change management
- Hardware forecasts
- Costs and budgeting



PERFORMANCE MANAGEMENT

- Monitoring
- Document a detailed plan
- Long-running application requests
- Tuning memory usage and database data storage
- Lock contention
- Sorting
- Validate table structures
- Identify top resource consumers
- Space management
- System updates and new installations
- Backup and recovery



LIFECYCLE SUPPORT

- Problem and incident management
- Root cause analysis (RCA) documentation
- Communication with database software vendor
- Security maintenance
- User ID and role maintenance
- Data file maintenance
- Log file maintenance
- Integrity checks
- Statistics maintenance
- Index maintenance
- Table maintenance
- Stored procedure maintenance
- Scheduled job maintenance
- Database patching



PROJECTS

- Configurations
- Re-Platform
- Migrations
- Upgrade Preparedness – Compare New Release to Your Current Environment, Advise of New Functionality, Assist in Regression Testing
- One off needs

Modernize and Optimize Your Database

ManageForce is a Cloud, ERP and Data Solutions Provider that leverages the power and simplicity of the cloud to transform operational data and improve business agility and performance.



Unlike traditional consulting firms we provide a holistic view of enterprise IT, structured solutions, and the ongoing support businesses need to thrive.



Professional Services



Managed Services



Cloud

The ManageForce Difference

We offer a complete continuum of managed services, professional services, and cloud services that can be bundled and priced based on your needs.

Your Dedicated Team

You always receive quality support from the best database, applications, and cloud experts in the industry who hold over 15+ years of experience. We take pride in our unmatched communication skills as well as our ability to become peripheral members of your team.

Program Management

We provide a thorough program management system, complete with a environment. Dedicated senior technical program manager, that assures strategic and consistent service delivery. Your program manager has the right experience to learn the nuts and bolts of your environment, and guide your dedicated team to maximize the use and value of your Database.

Comprehensive ITSM Platform

We leverage a comprehensive ITSM solution that incorporates the necessary tools with processes, SOPs, SLAs, and governance to fully capitalize on the value of each one.

Integrated Service Delivery

Your dedicated team of senior-level resources are capable of providing integrated service delivery across all your platforms, including application management, business intelligence, and database administration.

THE RESULTS

You are our priority, and our focus is on providing you with measurable results. Your ManageForce team's mission is to:

- Anticipate and address issues through our proven approach
- Increase efficiency while decreasing complexity
- Manage IT costs through right-sourcing
- Free up your IT thinkers to be strategic
- Demystify the mysterious while creating a clear action plan
- Help you avoid the disjointed approach, high costs, and staff turnover often experienced with traditional consulting firms